

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Maria G. Castellanos et al.	§	Art Unit:	3627
		§		
Serial No.:	10/672,356	§		
		§	Examiner:	Fawaad Haider
Filed:	September 26, 2003	§		
		§		
For:	Method and System to	§	Atty. Dkt. No.:	200310994-1
	Determine if a Composite	§		(HPC.0477US)
	Service Level Agreement	§		
	(SLA) Can Be Met	§		

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

REPLY TO OFFICE ACTION MAILED MARCH 3, 2008

Dear Sir:

In response to the Office Action mailed March 3, 2008, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.

Date of Deposit: March 3, 2008

I hereby certify that this correspondence is being electronically transmitted to the U.S. Patent Office on the date indicated above.

Ginger Yount  
Ginger Yount